

## Patient Group Meeting 10<sup>th</sup> October 2017 Minutes

**Present: MG, GR, EH, HD, JC (patients) TM, SAP (Practice representatives)**

**Apologies: DR**

### Minutes of the last meeting

The minutes of the last meeting were agreed.

### Matters Arising

#### **A.O.B**

**Perfect Locality Team** – MG shared the Npower paperwork at May's meeting.

**Care Navigators** – Our group felt that our team actively signposting patients to more appropriate services, was working well.

### New practice pharmacist

Our new practice pharmacist, Judith, joined us to explain her role within the practice.

- Prescription Management – this encompasses repeat prescription system monitoring, evidence based and cost effective medicines policies, dealing with supply issues. This also includes looking at national directives such as electronic prescriptions, repeat dispensing, medicines waste reduction and self-care, which is promoted nationally and a big focus locally within Rotherham.
- Clinical Services – a point of contact within the practice for all medicines based queries from patients, staff and external agencies. The addition of a clinical pharmacist secures another dimension to the multi-disciplinary team ensuring we can all work to our strengths and provide excellent care to our patients. Face to face patient appointments, again ensuring timely access to a clinician.
- Audit/Education – This focuses on evidence based medicine and medicines safety. Evaluation of evidence and guidelines and implementation of any safety alerts or advice disseminated.

### Perfect Locality Team

Following our group representing Clifton at the Community Physician Focus group meeting on 8<sup>th</sup> August, Julie Barnett joined the group to thank them for their attendance. The plan is hopefully to extend the pilot to other parts of Rotherham.

### Feedback

**F and F Test** – September's comments from patients had seen an increase in issues with the parking. This is as a result of the new college development. Both Clifton and St Ann's are working with the RMBC and Willmott Dixon to minimize the disruption.

### Rotherham Network Patient Group meeting 5<sup>th</sup> September 2017.

Not everyone had received Sept minutes so SAP agreed to contact the Rotherham PPG organiser.

### 3. Appointment of a secretary

### 4. Staff and patient Issues

DNA policy would be reviewed at Feb 2018 meeting.

### 5. A.O.B

The group felt our flu day, where over 1200 people attended, was well organised.

The rubbish near the bus stop was highlighted SAP agreed to contact RMBC.

**Next meetings:-**

Next date agreed Tuesday 13<sup>th</sup> February 2018.